

Red Hydrant Pet Spa and Boutique
21780 State Road 54
Lutz, FL 33549

Welcome to off leash play at the Red Hydrant!

We are most excited to have you as a client. The following is a copy of our daycare policies and procedures for you to keep. These policies will allow us to provide you with safe and quality daycare services for you and your dog(s).

If you have any questions, please do not hesitate to contact us at 813.388.6810 or feel free to visit our website at www.theredhydrant.com

DAYCARE POLICIES and PROCEDURES

All dogs must pass an evaluation prior to be admitted into an off leash play group at the Red Hydrant. Evaluations are scheduled in advance Monday through Fridays. They are designed to verify your dogs will be happy and safe while in the care of The Red Hydrant. Passing the evaluation permits you to make your first daycare reservation for play.

All dogs must display health and temperament characteristics that are conducive to a fun and safe daycare environment. Dogs may be dismissed at the discretion of the Red Hydrant staff. Dogs must be deemed dog and people friendly in order to attend day care.

All dogs must have a current daycare application and vaccination records on file. All dogs must be up-to-date on vaccinations including Rabies, Distemper/Parvo Combination (DHLPP) and Bordetella. Owners must submit written proof that their dog has received the required vaccinations. Rabies vaccinations vary from 1-3 years and DHLPP also vary from 1-3 years depending on the size and age of your pet. Bordetella boosters are recommended every 6 months.

Any dog with a communicable disease in the past month will require a veterinarian documentation of good health before being re-admitted to daycare. If your dog is not feeling well (coughing, diarrhea etc...) please do not bring your dog to daycare on that day. Owners of dogs who become sick while at daycare (coughing, diarrhea etc...) will be notified and sent home. If the owner is not available to pick up the dog, he/she will be quarantined until pickup is available. If the dog requires emergency veterinary care, it will be handled as deemed best by

the staff of the Red Hydrant. You will assume full financial responsibility for any expenses involved.

All dogs must be spayed or neutered unless they are younger than 6 months of age.

All dogs attending Red Hydrant MUST wear a quick release snap collar with identification. For the safety of all dogs attending daycare at Red Hydrant, no choke chains, prong collars, martingales or standard buckle collars are allowed on the daycare floor.

Reservations are required. Reservations made for the same day will be dependent on space availability. Preference will be given to daycare customers with recurring reservations. Red Hydrant reserves the right to turn away dogs if we are full that day.

Dogs can be dropped off beginning at 7:30 am, Monday through Friday and must be picked up by 6:00 pm. Naptime is from noon to 1:30 pm daily. This will allow your dog to rest calmly during the middle of the day. Additional rest times will be given if your dog seems anxious or stressed. Remember, they are here to have fun!

Owners will be charged \$1.00 per minute if they are late picking up their dog unless previous arrangements have been made.

Cancellation Policy: For dogs coming to daycare, please call at least 24 hours in advance to cancel your reservation in order to allow other dogs to come and play. Failure to provide 24 hour cancellation notice may result in being charged for that play day.

Various daycare packages are available. Afternoon treats service, spa baths, grooming and dental services can also be incorporated into your dogs daycare visit. We accept Visa, MasterCard, Discover, American Express, Check and Cash for payment.

If you have any questions, we welcome your inquiry!